

# EXHIBIT 41

# PRIME CARE MEDICAL, INC.

## Annual Report

Facility: Bucks County Correctional Facility

Year: 2018

Submitted By: Alynn Zernhelt, RN, HSA

Date: 01/10/2019

**ADMINISTRATIVE MEETINGS:** Briefly describe the meetings held (i.e., Quarterly Meetings, Administrative Staff Meetings, Nursing Meetings, Major Issues, and Issues which need to be resolved).

**REDACTED**

**COMPREHENSIVE QUALITY IMPROVEMENT:** Briefly describe problem issues encountered in the past year and what actions were taken to resolve them.

### Facilities > 500 ADP

**Access to Care:** Access to care signs are posted on all housing units as well as the medical and intake areas. Healthcare is accessed through a patient phone request system. How to access medical services is in the inmate handbook and is explained on an individual basis to each patient during the intake process. A grievance mechanism is in place as well.

**REDACTED**

EXHIBIT

**P-19**

**REDACTED**

**Receiving Screening:**

**REDACTED**

**REDACTED**

**Health Assessment:**

**REDACTED**

**REDACTED**

**Continuity of Care:**

**REDACTED**

**REDACTED**

**Emergency Care and Hospitalizations:**

**REDACTED**

**REDACTED**

Adverse Clinical Events/Deaths:

REDACTED

REDACTED

Chronic Disease Management:

REDACTED

REDACTED

Discharge Planning:

REDACTED

REDACTED

Nursing Care:

REDACTED

REDACTED

Pharmacy Services:

REDACTED

REDACTED

Diagnostic Services:

REDACTED

REDACTED

**Mental Health Care (including substance abuse):** On March 1, 2018 PrimeCare Medical, Inc. was awarded the contract for mental health services at Bucks County Correctional Facility. There is currently 4 full time mental health clinicians and 2 full time psychologists that see patients daily Monday-Friday. There is a psychiatrist that sees patients once per week and a psychiatric nurse practitioner that is here 3 days each week. Mental health documents in CorEMR. Medical and mental health collaborate on a regular basis. Suicide Prevention Training was done with the medical staff by Dr. Cassidy.

Dental Care:

REDACTED

REDACTED

Environmental Inspection Reports:

REDACTED

REDACTED

Inmate Grievances:

REDACTED

REDACTED

Effectiveness of the CQI Program:

REDACTED

REDACTED

**REDACTED**

**EMERGENCY PLAN:**

**REDACTED**

**REDACTED**

**INFECTION CONTROL PROGRAM:**

**REDACTED**

**REDACTED**

**STAFFING PROBLEMS:**

**REDACTED**

**REDACTED**

**CONTINUING EDUCATION:**

**REDACTED**

**REDACTED**

**GOALS AND OBJECTIVES:**

**REDACTED**

Health Services Administrator Signature: AZacharoff HSA Date: 1/15/19

Medical Director Signature: Wilson Zysc Date: 01/16/19